

UNDERCARRIAGE WARRANTY CERTIFICATE



At TGW, we support our Undercarriage Components which included track groups, track link assemblies, track shoes, rollers, idlers and sprockets, against breakage or leakage provided used with standard width track shoes and due to manufacturing defects.

Terms and Conditions

Track Link Assemblies*

We warrant 100% on the costs of repair or replacement of product or resealing on link assemblies (due to manufacturer fault) equipped with standard shoes width under TGW brand only, for a period of one (1) year from the invoice date or 1,000 working hours, or until the bushing are 100% worn, whichever comes first.

Rollers* / Front Idlers / Chains / Sprockets

We warrant 100% on the cost of repair or replacement of product for a period of one (1) year after purchased or 1,000 working hours, whichever comes first, for coverage on breakage and leakage provided a standard track shoes width were fitted.

*The warranty does not cover track link assemblies and rollers for the machines equipped with lower ground pressure shoes or swamp shoes or any track shoes that have wider width than the standard track shoes.

Track Shoes

We warrant 100% on the cost of repair or replacement of product on any breakage (due to manufacturer fault) within the warranty period of one (1) year after purchased or 1,000 working hours, whichever comes first.

During this warranty period, the compensation would be based on the prorated of the wear and tear of the track shoes.

Limitations

We will repair or replace the product as outlined in the TGW General Conditions of Sales at our expenses. However, all travel and/or transportation costs are the customer's responsibility.

The user must practice good maintenance and service procedures for any warranty claim to be valid.

This warranty is only applicable if the undercarriage is used on designated machine models.

TRIUMPHAL PRECISION ENGINEERING (ZHEJIANG) LTD.

